MyRoleplayCoach.ai

Drive Customer Response Quality at Scale!

1. CREATE ROLEPLAY

Set learner role,
AI Coach behavior,
customer situation, &
explicit guidelines

Multi-Language & Voice Customization

Select from over 15+ languages, customizable accents & speeds.

Add Learning Materials

Docs, Videos, Quizzes, Flash Cards, Podcasts

2. ASSIGN

Your Playbook, Practised Everywhere

Assign custom roleplays in native language and optional multiple-choice knowledge checks, for consistent customer responses by all teams in every region.

Onboarding Sequence

Set up a sequence of roleplays and knowledge checks that you can assign in one click to your team or any new member.

3. PRACTISE

Rehearse with AI Roleplay

Engage in real-time spoken conversations in a safe, private environment.

15+ languages supported.

Knowledge Check

Paired with multiple-choice knowledge checks.

4. AI-POWERED ANALYSIS & FEEDBACK

AI Transcript

Instant transcriptions highlight filler words, filler sounds and tracked keywords.

AI Coach Analyses

Detailed feedback and scores on your answers, clarity, speaking pace, tone, and your performance against the coaching objectives set in the roleplay.

Question-by-Question Coaching

A breakdown explaining why questions were asked, evaluating responses, and offering ideal examples.

5. TRACK PROGRESS

Submit and Track Progress

Learners submit best attempts to pass, with auto-completion on threshold scores (e.g., 6/10).

Track progress with Kanban and Dashboards.

Manager Dashboards

Monitor completion status, active practice minutes, cohort scores, and automatic English translations for global reviews.